



March 6, 2009 - 9am to 3pm
Lane Events Center at the Fairgrounds, 13th and Jefferson,
Eugene, Oregon

A special thank you to the major sponsors who make this event possible!

City of Eugene • www.eugene-or.gov

The “World’s Greatest City of the Arts and Outdoors” is pleased to be one of the founders of Project Homeless Connect for Lane County. Mayor Kitty Piercy was influential in starting the event and serves as an Honorary Co-chair. Eugene annually provides significant staff time and seed funding.

City of Springfield • www.ci.springfield.or.us

Springfield is proud of its reputation for friendliness, hospitality and its on-going commitment to improving the lives of all citizens. Mayor Sid Leiken has supported Project Homeless Connect since its inception and serves as an Honorary Co-chair for the event. In addition to providing funding, Springfield staff plays a critical role in coordinating logistics.

Lane County • www.co.lane.or.us

Lane County is proud to be a co-founder and major partner in Project Homeless Connect each year. Peter Sorensen, chair of the Board of Commissioners, serves as an Honorary Co-Chair for the event. Through a multitude of partners the County provides funding, significant staff time, and in-kind contributions to make Project Homeless Connect a success.

Lane Events Center • www.laneeventscenter.org

The Lane Events Center is home of the Lane County Fair, numerous recreational opportunities, and state-of-the-art special event and meeting space, all located in the heart of Eugene. The Lane Events Center hosts the annual Project Homeless Connect event at their facility.

Lane Transit District • www.ltd.org

Lane Transit District (LTD) provides transportation services to commuters, students, seniors, and families in Eugene-Springfield and surrounding communities. LTD generously provides free transportation to and from Project Homeless Connect, as well as vouchers for guests who make follow-up appointments.

PeaceHealth • www.peacehealth.org/Oregon

PeaceHealth is the largest provider of health care in the southern Willamette Valley. The Community Health Committee has consistently supported the provision of medical care at Project Homeless Connect by providing grants for services. Medical, dental and vision needs continue to be the most consistently requested services at the event.

United Way of Lane County • www.unitedwaylane.org

Education. Income. Health. These are the cornerstones of United Way’s mission to serve people in need in Lane County. United Way is the fiscal sponsor for Project Homeless Connect and coordinates all community volunteers.

For more information about Project Homeless Connect for Lane County, contact Richie Weinman, Co-Chair, richie.d.weinman@ci.eugene.or.us or (541) 682-5533; Pearl Wolfe, Co-Chair, pearl.wolfe@co.lane.or.us or (541) 682-4629; or visit our website, www.homelessconnect.org.

PROJECT HOMELESS CONNECT 2009

-A SNAPSHOT-

Project Homeless Connect for Lane County 2009 took place on Friday, March 6 from 9:00am – 3:00pm at the Lane Events Center at the Fairgrounds, 13th and Jefferson Streets in Eugene. The event served **1,548 guests** with the help of **652 community volunteers** and **401 service providers representing 105 nonprofits, government agencies and businesses.**

The following is a sampling of services provided during the day:

- 3,405 personal and dental hygiene kits given away
- 2,380 meals served
- 262 hair cuts or beard trims by Supercuts
- 202 consultations about employment
- 198 patients had a dental exam
- 146 saw a doctor or nurse
- 125 people applied for rental housing
- 110 pets received flea treatment, nail clippings or ear cleaning. 46 spay or neuter vouchers were distributed.
- 100 people received vouchers for eye glasses from Rainbow Optics



Some basic demographics of event guests in 2009:

- 39% of guests were women.
- 14% identified as Veterans.
- 12% of guests were children under the age of 18 (an increase of 7% over the previous year). 1% were seniors 65 and older (a decrease of 1% from the previous year).
-

The majority of guests came to the event with a medical, dental or vision concern. 70% do not have health insurance.

The most requested services at Project Homeless Connect were basic needs, food, dental services, vision exams or glasses, housing, haircuts, medical services, and help with employment.

Historic attendance numbers:

2007: 1,007 people

2008: 1,158 people

2009: 1,548 people

Project Homeless Connect was made possible by the generous support of **189 cash and in-kind donors**, including the Cities of Eugene, Springfield and Veneta; Lane County; and the United Way.

For more information about Project Homeless Connect for Lane County, contact Richie Weinman, Co-Chair, richie.d.weinman@ci.eugene.or.us or (541) 682-5533; Pearl Wolfe, Co-Chair, pearl.wolfe@co.lane.or.us or (541) 682-4629; or visit our website, www.homelessconnect.org.

PLANNING TEAM MEMBERS

Honorary Co-Chairs			
Sid Leiken Mayor, City of Springfield	Kitty Piercy Mayor, City of Eugene	Pete Sorensen Chair, Lane County Board of Commissioners	Jeff Towery President, United Way of Lane County
Co-Chairs			
Richie Weinman	Co-Chair Steering Committee & Funding	City of Eugene Community Development	
Pearl Wolfe	Co-Chair Steering Committee & Funding	Lane County Human Services Commission	
Staff			
Sophia McDonald	Event Coordinator	Consultant	
Administrative Support			
Diana Alldredge	Administrative Support Manager	Lane County Human Services Commission	
Dhenuka Hoffman	Fiscal Director	United Way of Lane County	
Melissa Smith	AmeriCorps/VISTA	Lane County Department of Children and Families	
Team Leaders			
Nancy English	Hospitality	Community Volunteer	
Kevin Ko	Logistics/Operations Bicycle Repair	City of Springfield Development Services	
Lisa Lawton	Public Relations/Media	Travel Lane County	
Deleesa Meashintubby	Medical/Vision	Volunteers in Medicine	
Megan O'Connor	Volunteers	United Way of Lane County	
Palmer Parker	Security	Oregon Country Fair	
Tod Schneider	Security	Eugene Police Department	
Stephanie Talbott	Service Providers	Catholic Community Services	
Laurie Trieger	Food	Community Volunteer	
Eric Van Houten	Guest Services and Outreach	Looking Glass - Youth & Family Services	
Paul Wagner	Dental	PeaceHealth	
Gail Winterman	Medical	PacificSource Health Plans	

SERVICE AREA LEADERS

Service Area Leaders		
Animal Care Services	Anne Baden	Pro-Bone-O
Wellness/Confidential Services	Kate Barkley	Community Volunteer
Children and Families Area	Janet Beckman	Springfield School District
Food Services	Dan Budd	FOOD for Lane County
Children and Families Area	Donna Butera	Bethel School District
Children and Families Area	Alissa Chase	University of Oregon Student
Data Collection	Susan Daniell	Community Volunteer
Café Decor	Janan Dean	Community Volunteer
Legal Services	Marie Desmond	Public Defender Services of Lane County
Volunteers	Jolene Dobbins	University of Oregon Student
Greeting/Bag Check	Bev Farfan	Lane Community College
Café Decor	Pat Friedl	Community Volunteer
Housing	Elaine Gammill	St. Vincent de Paul
Rural Guest Outreach	Jeff Geiger	Lane Education Service District
Day-Of Logistics	Bill Goldsmith	Community Volunteer
Hosting	Cheryl Hamilton	Community Volunteer
Animal Care Services	Diana Huntington	Community Veterinary Center
Recycling/Waste Management	B.J. Hurwich	Community Volunteer
Entertainment	Cindy Ingram	Cindy Ingram Booking and Promotions

Service Area Leaders (continued)		
Human Rights	Francesca Johnson	City of Eugene, Human Rights Commission
Website	Eric Jones	City of Eugene
Intake	Rebekah Lambert	ShelterCare
Animal Care Services	Cary Lieberman	Greenhill Humane Society, SPCA
Food Procurement	Deb McGeorge	FOOD for Lane County
Legal Services	Erika Nordhaus	Lane County Law and Advocacy Center
Day-Of Volunteer Coordination	Gene Obersinner	ShelterCare
Veteran's Services	Jeff Utley	Veterans Reintegration Services
Transportation	Andy Vobora	Lane Transit District (LTD)
Fairgrounds / Facilities	Robin Weaver	Lane County Event Center
Children and Families Area	Kasey White	Eugene School District 4J
Housing	Mike White	Housing and Community Services Agency (HACSA)
Benefits/Employment	Rose Wilde	Department of Human Services
Exit	Lisa Wilks	Community Volunteer

SPONSORS, DONORS AND SUPPORTERS

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Bethel School District
Bev Farfan
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BOLT Delivery
Burkhart Dental
Capella Market
Catholic Community Services
Central Pet Supply
CentroLatino Americano
Charles and Deborah Larson
Chris Goldsmith and Family
Chuck and Maria Kalnbach
Chuck and Rachael Boyer
Cindy Ingram Booking and Promotion
Cindy Rice, LMT
City of Eugene
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Crowd Management Services (CMS)
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Community Veterinary Clinic
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Goodwill Industries
Greenhill Humane Society
Hope Hughes Pressman
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LaneCare
Lane Community College: School of Massage, Nursing Students, Medical Office Assistant, and Nursing Assistant
Lane County Board of Commissioners
Lane County Commission for the Advancement of Human Rights
Lane County Dental Society

Lane County Department of Children and Families
 Lane County Department of Health and Human Services
 Lane County Department of Youth Services – MLK Jr. Culinary Arts Program
 Lane County Master Recyclers
 Lane County Medical Society
 Lane County Human Services Commission
 Lane County Public Health
 Lane County Senior and Disabled Services
 Lane Education Services District
 Lane Events Center at the Fairgrounds
 Lane Independent Living Alliance
 Lane Individual Practice Association
 Lane Transit District (LTD)
 Langenberg Oxygen Water
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 Paula Rini and Daniel Wectawski
 Paul's Bicycle Shop
 PeaceHealth
 Pearl Wolfe and Bill Goldsmith
 Pepsi Cola Bottling Company
 PrintWear
 Pro-Bone-O
 Public Defense Services of Lane County
 Public Relations Society of America
 Rainbow Optics
 Rexius
 Rhonda Estabrook
 Richard Hughes and Lana Lindstrom
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 Saturday Market
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 Snowfire Farms
 South Eugene High School Honor Society
 Spring Valley
 Springfield Family Resource Center
 Springfield Library
 Springfield School District
 St. Vincent de Paul
 Steve Cable
 Stray Cat Alliance
 SuperCuts
 The Ark Veterinary Hospital
 Thomas Meienberg
 Travel Lane County
 United States Department of Veteran's Affairs
 United Way
 Volunteers in Medicine
 Wags! Dog Emporium
 White Bird
 Willamette Christian Center
 Willy Breninghouse and Shari Smith, Waste Free Oregon

HISTORY

Project Homeless Connect is part of a nationwide movement to:

- ~ increase access to services for people who are homeless or at risk of being homeless
- ~ engage the community in finding a solution for homelessness

Project Homeless Connect for Lane County is a local effort to:

- ~ improve access to services for people who are homeless or at risk of being homeless in Lane County
- ~ offer our community one day and one location in which individuals and families who are without safe and stable homes can address basic needs and access critical services
- ~ engage and increase the involvement of individual volunteers, the business and non-profit community to work together to provide access to services and long term solutions for people who are homeless
- ~ provide a venue where the community can welcome its homeless citizens as neighbors
- ~ leverage private, corporate and foundation money and in-kind support to augment city and county efforts to expand services for people who are homeless in Lane County

Project Homeless Connect for Lane County was conceived by local community leaders who attended the 2006 Oregon Leadership Summit on Ending Chronic Homelessness. These individuals, representing private service providers, the Lane County Human Services Commission, Cities of Eugene and Springfield, and the United Way of Lane County, believed that this event would make an important contribution to the following initiatives:

The Lane County Ten Year Plan to End Chronic Homelessness, approved in November 2006 by the Lane County Board of Commissioners.

Helping the Homeless in Eugene, a Eugene City Council Goal. In 2007 Mayor Piercy appointed a “Blue Ribbon Committee” to seek financial support toward ending homelessness.

The City of Springfield’s standing commitment to provide for its most vulnerable citizens.



Photo by Katy Bloch

HOMELESSNESS IN LANE COUNTY

2,684 people are homeless on any given night in Lane County, meaning they are living on the streets or in temporary shelters (Lane County Human Services Commission 2009 One Night Homeless Count taken January 28, 2009). Staff and volunteers from 22 Lane County organizations that provide services for homeless people went to the streets, under bridges, in parks, at food pantries, day access centers, churches, shelters and other locations to count the number of sheltered and unsheltered homeless people on that particular day. Of these 2,684 people:

- 2,232 individuals were counted as homeless (includes emergency, transitional housing and homeless street count individuals) AND 452 individuals were receiving housing assistance to prevent homelessness
- 1,233 were unsheltered either because they were turned away due to a lack of shelter availability or they were otherwise unable to access shelter (55%)
- 237 family households with children (a total of 726 individuals) were homeless
- 167 homeless people identified themselves as veterans; 92% of homeless veterans were chronically homeless
- 189 homeless people were counted in rural areas of Lane County (five food pantries, two rural access centers, one rural school reporting, one youth agency)
- 1,149 (51%) identified themselves as chronically homeless

Total One Night Homeless Shelter Count and Street Count: 2,684

Homelessness in Lane County requires more than just a one-night count, as the numbers below describe.

Homelessness: Education and County-Funded Social Services

- 1,605 children in Lane County Schools were homeless in 2007-08 (Oregon Dept. of Education)
- 11,784 individuals in 9,322 households who were homeless sought social services through Lane County Human Services Commission-funded programs during calendar year 2008
- 1,980 homeless people received medical services at the Community Health Center of Lane County in 2008

Cost of Homelessness (updated Spring 2008, Lane County HSC): Homelessness affects all residents of Lane County because people without shelter require costly support services:

- \$389 is the average cost of a visit to the Sacred Heart Hospital Emergency Room
- \$300 is the average cost of a visit to the McKenzie Willamette Emergency Room
- \$996 is the average daily cost of care at the Johnson Unit, Sacred Heart's acute psychiatric care facility, where the average stay is 9.2 days

THE NUMBERS BY AREA

General

- 1,548 guests in attendance
- 652 community volunteers
- 401 service providers representing 105 businesses, government agencies, and nonprofit service organizations
- 189 cash and in-kind donors

Benefits

- 164 received information about obtaining an Oregon ID card or driver's license
- 89 contacts were made regarding Social Security
- 39 contacts were made regarding tax help or Earned Income Tax Credit
- 30 people received information about Lane County parks and open spaces
- 27 people applied for food stamps
- 21 people sought advocacy for issues related to the Oregon Health Plan, Social Security, and other benefits
- 18 people received information about the Oregon Prescription Drug Program
- 15 people registered to vote
- 15 people received information about voting and representation
- 14 people received information or applied for Medicaid
- 4 people received information or applied for the Oregon Health Plan
- 122 contacts were made for information, referral, changes to benefits, and questions about services



Total Contacts/Benefits: 558

Confidential Services

- 48 people met with an attorney or legal advocate
- 26 people received HIV tests
- 15 received Hepatitis C tests
- 14 people received crisis counseling
- 7 people received pregnancy tests
- 7 people received safer injection kits
- 5 people received Hepatitis A and B vaccines
- An unknown number of people received crisis counseling and services as needed
- 62 contacts were made for information, referral, questions about services, health supplies and follow-up appointments

Total Contacts/Confidential Services: At least 170

Employment

- 202 contacts were made regarding employment training and services, employment opportunities, temporary services, information and referrals

Total Contacts/Employment: 202

Services to Families with Children

- 72 contacts were made with Lane County public school districts regarding access to K-12 education
- 36 people received child care referrals
- 33 families received memberships to the Eugene YMCA
- 28 people received vouchers for services at Willamalane
- 26 children received scholarships to play soccer, baseball or softball through Kidsports
- 25 people received pool passes for Eugene swimming pools
- 13 families received memberships at the Boys and Girls Club
- 8 families were added to a waiting list for housing
- 8 families received Head Start applications
- 490 people received information, referrals, regarding services and program intake

Total Contacts/Services to Families with Children: 739

General Services

- 113 people received information about Alcoholics Anonymous
- 110 people received information about services in rural southern Lane County
- 103 people received a voucher for clothing, shoes or other items from St. Vincent de Paul
- 61 people received a voucher for a state ID
- 57 contacts were made for advocacy for people with disabilities
- 54 people received a voucher for a birth certificate
- 54 contacts were made for mental health peer advocacy services
- 32 people received information about applying for a library card
- 8 people facing discrimination were counseled by the Eugene Human Rights Program
- 631 contacts were made for information, referral, questions about services, basic supplies, vouchers for services, and program intake

Total Contacts/General Services: 1,215

Guest Services and Food

- 262 people received haircuts or beard trims from Supercuts
- 230 bags were checked
- 99 people received free photographs of themselves with family and friends
- 90 people participated in a survey by the Human Services Commission

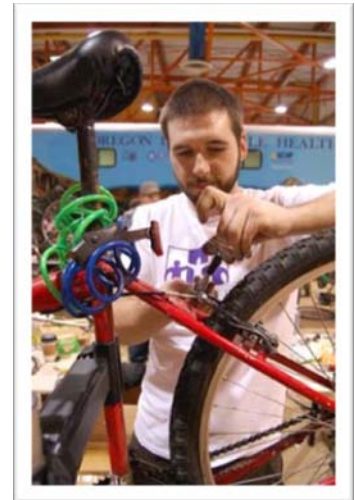


Café Services

- 2,380 people were served in the café (menu: burgers, veggie burgers, chips, potato salad, fresh fruit, cookies, muffins, granola bars, milk, water, coffee, tea and hot chocolate)
- 11 local musical acts provided 6 hours of entertainment

Transportation

- 100 bikes were valet parked
- 87 bikes were assessed
- 25 bikes were repaired
- Over 100 bike helmets were distributed
- Over 50 people received bike bells
- 600 people rode LTD to and/or from the event
- 761 vouchers were distributed for follow-up appointments after the event



Pet Services

- 23 dogs and 12 cats were kenneled
- 46 people received spay/neuter vouchers for Greenhill Humane Society
- 283 miscellaneous pet supplies (carriers, collars, leashes, blankets, beds, etc.) were given away
- 175 people received food for their pet
- 74 pets received flea treatment
- 25 pets received nail clipping
- 22 people were referred to affordable veterinary services
- 11 pets received ear treatments

Housing

- 110 applications were submitted to the Housing and Community Service Agency (HACSA)
- 34 people received rental assistance
- 20 people received appointments for intake for the Second Chance Renter Rehabilitation program
- 17 people were referred to the energy assistance program
- 15 people applied for housing at ShelterCare
- 4 youth went through intake for the Looking Glass New Roads program
- 324 people received information, referrals and program intake

Total Contacts/Housing: 524

Health Care Services

Medical

- 146 physician or nurse consultations took place
- 104 people received medication or prescriptions
- 34 people received diabetes information and supplies
- 33 people received a Patient Assistance Program voucher
- 20 people received a flu shot

Dental

- 198 dental consultations took place
- 47 people had a consultation with a dentist
- 44 people received extractions, cleanings or other services from a dentist
- 25 vouchers were distributed for follow-up dental appointments
- 12 children received dental varnishing
- 2 people were seen by an oral surgeon
- Vision
- 423 people had eye exams
- 100 people received vouchers for glasses at Rainbow Optics

Wellness

- 46 people received acupuncture treatments
- 31 people received massage treatments
- 18 people saw a chiropractor
- 10 people received reiki
- 5 people had blood pressure and vital signs readings

Veterans

- 53 contacts were made by St. Vincent de Paul/Vet LIFT housing program
- 34 contacts were made by the Veteran's Reintegration Service
- 34 contacts were made by Lane County Veteran's Services
- 12 contacts were made for VA health care eligibility at the VA Hospital in Roseburg
- 12 contacts were made by VA Health Care Services

Total Contacts/Veterans: 145



Items Given Away

- 3,405 hygiene items
- 2,045 hygiene kits
- 263 sleeping bags
- 46 blankets
- 360 coats
- 332 backpacks
- 1,402 pairs of socks
- 24 pairs of shoes
- 1,959 clothing items
- 1,400 60-minute phone cards
- 508 gloves, hats or scarves
- 94 water bottles
- 501 packages of diapers or training pants
- 359 books
- 263 stuffed animals or toys
- 283 art and school supplies
- 79 baby bottles
- 25 fruit snacks
- 207 miscellaneous items, including batteries, bedding, key chains, food storage containers, and ponchos



Recycling

- 10 cubic yards of recyclable material was diverted from the landfill
- 390 gallons of food waste was diverted for composting or chicken feed
- 270 gallons of plastic waste was diverted from the landfill
- 150 pounds of metal were diverted from the landfill

SERVICES OFFERED

All goods and services were provided at no charge to guests

Intake/Exit

- Intake forms completed with assistance of volunteers
- Guests were escorted to their first service area by event hosts
- Guests received multiple items as they left the event, including phone cards, hygiene kits, coats, socks and sleeping bags

Benefits

- American Association of Retired Persons (AARP) Tax-Aide and United Way: help with taxes and Earned Income Tax Credit
- Oregon Department of Human Services (DHS): Oregon Health Plan (OHP), TANF, and food stamps applications; referrals to Seniors and People with Disabilities Department
- Senior & Disabled Services: information and referrals regarding Medicaid, prescription drug assistance, and other benefits
- Social Security Administration: help with social security
- White Bird Legal: help and advocacy for OHP and social security applications

Confidential Services

- HIV Alliance: safer injection kits, Hepatitis C and HIV testing, Hepatitis A and B vaccinations
- LaneCare: information and referral regarding mental health services and drug/alcohol counseling
- Legal Aid: consultation with an attorney
- Looking Glass: information and referral for mental health services and drug/alcohol counseling
- Planned Parenthood: pregnancy tests, emergency contraception, condoms, follow-up appointments, information and referral
- Public Defender's Services: consultation with an attorney
- Willamette Family Treatment: information about substance abuse treatment programs
- White Bird Crisis: information and referral to mental health and alcohol and drug programs
- Willamette Family Treatment: referrals

Employment

- Goodwill Industries: information, hygiene kit giveaways
- Vocational Rehabilitation: pamphlets, information and referral
- Workforce Network: employment information, information about temporary services, information about urine analysis tests, referrals

Services for Families with Children

- Birth to Three/Parent Helpline: information and referral
- Boys and Girls Club: free memberships
- Catholic Community Services: information about Family Support Connection, Young Fathers program, other services
- The Child Center: information and conversation with families
- City of Eugene Recreation Department: Swimming pool passes
- Direction Service: information and referral
- EC Cares: Referrals for special education, help with clothing



- Eugene Library: Read to kids, gave away books
- First Place Family Development Center: intakes, information and referral
- Head Start of Lane County: applications and information on preschool education services, dental care information and supplies, information about jobs or volunteering
- Hosea Youth Services: Information and referral
- Kidsports: scholarships for children's soccer, baseball and softball teams; information about other sports
- Lane County Schools: school supplies, school coordination, information and referral, excused absences for children in the Springfield School District, face painting, mural painting
- Lane Family Connections: child care referrals
- Oregon Family Support Network: information about family services
- Pearl Buck Center: distributed information and help line stickers
- ShelterCare: information, applications, basic screenings for homeless families with children; add families to waiting list
- Willamalane: gave away vouchers for classes, field trips, and other services
- YMCA: distributed free family memberships

General Services

- Alcoholics Anonymous: information about services
- Altrusa International of Eugene, Oregon: gave away books
- Catholic Community Services: vouchers to purchase an ID or birth certificate
- Compassionate Ministries: information, sewing kits, vouchers for meals and home repairs
- Department of Motor Vehicles: information about obtaining an Oregon ID card or driver's license
- Eugene Human Rights Program: support for people facing discrimination
- Eugene Library: circulation information, reference information, library card applications, referrals to other agencies
- Eugene Mission: information about emergency shelter
- Eugene Parks and Open Spaces: information about Eugene parks
- Eugene Police Department: referrals to Crime Prevention substations, information about services, provided translation for guests at event
- Eugene Police Department Auditor: took complaints, referrals
- FOOD for Lane County: information and referral to local food rooms
- Lane County Senior and Disabled Services Vulnerable People Disaster Preparedness Coalition: housing, food and medical resources; safety resources; personal supplies
- Lane Independent Living Alliance: information about housing, Social Security, basic needs and counseling for people with disabilities
- League of Women Voters/Lane County Elections: voter registration and education
- Mental Health Peer Advocacy (MindFreedom International, Life and Universe, Lane County Mental Health Consumer/Survivor Council, Center for Family Development, SAFE/Wonderland): Peer counseling and information about advocacy programs
- Musicians Emergency Medical Association: information and applications for uninsured musicians
- National Alliance on Mental Illness: information, peer to peer discussion
- St. Vincent de Paul Service Station: vouchers for clothing, backpacks, sleeping bags, socks, and other items; information about programs
- Sexual Assault Support Services (SASS): peer counseling and information about SASS services
- South Lane Service Providers: information about services in rural southern Lane County
- Springfield Shelter Rights Alliance: resources for basic services in Springfield
- Womenspace: information on domestic violence resources; facials

Guest Services and Food

- Backpack check: secure space for guests' bags and backpacks
- Free Photo Project: provided free photographs to guests of themselves with friends and family
- Human Services Commission: surveys guests about their views on human service provision in Lane County
- Supercuts: haircuts and beard trims
- Year Book Project: oral history project



Café Services

- Lane County Department of Youth Services MLK Jr. Culinary Arts Program: café staff serving lunch from 11:00am – 3:00pm
- Lane County Events Center at the Fairgrounds: coffee service throughout the day
- Cindy Ingram Bookings & Promotion: live entertainment in the Cafe
- Lane County Master Recyclers: food sorting, recycling, composting and waste management
- Waste Free Oregon: helped supervised food sorting, recycling and composting

Transportation

- City of Eugene Bicycle Safety: bicycle helmets, bells, bike safety information
- City of Eugene Parks and Recreation: shuttle services from day shelters to the event
- Lane Transit District (LTD): guest bus transportation to and from the event; vouchers for follow-up appointments
- Paul's Bicycle Way of Life: provided volunteer mechanics for the event
- "Wheels" pavilion: bicycle repair

Pet Services

- Pro-Bone-O and Community Veterinary Center: pet area coordination and volunteer recruitment
- Greenhill Humane Society: dog kennels, spay and neuter vouchers

Housing

- Catholic Community Services: information and referral
- Housing and Community Services Agency of Lane County (HACSA): information and applications for public housing, weatherization
- Lane County Energy Assistance Program: add people to waiting list for Low-Income Energy Assistance Program, information and referral
- Looking Glass New Roads: information about services for homeless youth; program intake
- Metropolitan Affordable Housing Corporation: information and referral
- OUR Federal Credit Union: information about savings and loan programs
- ShelterCare Safe Haven, Supported Housing, Brethren Housing, and Housing Hawthorn: applications, information and referral
- St. Vincent de Paul Connections: rental assistance and vouchers, information about housing programs
- St. Vincent de Paul 2nd Chance Renter Rehabilitation: information about services, schedule appointments for intake

Medical

- Cascade Health Solutions: flu shots
- Eugene Downtown Lions Club: vision exams
- Eugene Emergency Physicians, Lane County Medical Society, Lane Individual Practice Association, Oregon Medical Group, Volunteers in Medicine: MD/RN consultations
- Lane Community College Massage students: massage treatments
- Lane Community College Nursing, Medical Office Assistant, and Nursing Assistant students: Checked vital signs
- Lane County Public Health: tetanus and flu shots, children's immunization information, smoking cessation information
- Licensed community volunteers: denture services, oral surgery
- Licensed community volunteers: Acupuncture, massage treatments, and reiki treatments
- NW Medical Teams: dental van
- PacificSource: diabetes testing and education, dental consultations
- PeaceHealth: medical supplies
- Rainbow Optics: eye exams, glasses and vouchers for vision exams and glasses
- White Bird dental clinic: dental appointments; dental vouchers for follow-up appointments; medical supplies



Veterans

- Lane County Veterans Services: information, record and claim work, follow-up appointments
- Roseburg Veterans Hospital: information about health care eligibility
- St. Vincent de Paul Vet LIFT: information on housing for veterans
- VA Health Care Services: information about medical care and employment for veterans
- Veterans Reintegration Services: intakes for case management services, mental and physical health care referrals

NEXT STEPS

The cycle of homelessness can only be broken through a comprehensive, community-wide approach that offers housing and human services to those in need. Coordinated planning and collaborative service delivery are essential to helping people avoid homelessness. The following goals have been identified as part of Lane County's plan to end chronic homelessness in the next ten years:

- 1. Prevent homelessness whenever possible. This can be done, in part, through the use of short-term rental and utility assistance to individuals and families at risk. When a household does move to homelessness, re-house them as quickly as possible.**
- 2. Create new permanent housing beds for chronically homeless persons**
- 3. Increase the number of homeless persons staying in permanent housing**
- 4. Increase the number of homeless persons moving from temporary housing to permanent housing**

5. Increase employment among homeless persons.
6. Gather accurate and timely information about homelessness so that the community can identify people who are homeless and plan effective programs to end homelessness.

Project Homeless Connect encourages community members to take the following steps all year to help end homelessness in our community:

1. Volunteer with social service agencies and faith communities that work with homeless people. A list of local nonprofits seeking volunteers is available at www.unitedwaylane.org.
2. Donate used items, such as clothing, sleeping bags, coats, backpacks, and toiletries, to organizations that work with the homeless.
3. Make a tax-deductible contribution to a Lane County nonprofit organization.
4. Be an advocate for homeless or at-risk people with local, state and federal elected officials.
5. Educate people at your place of employment, civic groups, and social networks about the issues faced by homeless families and individuals. Let them know what they can do to help end homelessness.



Hardworking families, children, seniors and people with disabilities should have a chance to succeed in life, which is tied to having a stable home. Thank you for helping make that dream possible for all Lane County citizens.